



### Deterring Truck Driver ID Fraud: Best Practices

Walt Beadling Cargo Security Alliance / Regiscope KAAMCO Cargo Ops Committee December 5, 2013



#### **Discussion Points**

- 1. Recent trends in cargo theft and fraud
- 2. Air cargo supply chain security: unique issues and requirements
- 3. Best Practices in deterring truck driver ID fraud

#### Trends in Cargo Theft and Fraud

- "Fictitious pick-ups" are now 2<sup>nd</sup> most common type of cargo theft and a growing threat\*
- Cargo theft is becoming a "cyber crime"; it's very easy to set up fake companies, buy insurance, and bid on brokered loads via the internet
- High-quality, fake licenses are easy to acquire and difficult to detect
- Cargo thieves are targeting higher-value loads
- \* See CSA White Paper "Cargo Theft by Fictitious Pick-up"
  @ www.securecargo.org



Air cargo supply chain security: unique issues and requirements

- Import
  - High-value air freight is attractive to cargo thieves
  - Fictitious pick-ups, aided and abetted by advances in information technology, are an increasing threat
- Export
  - Terrorist attack by smuggling WMD's aboard commercial aircraft (PAX and freighters)\* is an everpresent threat, especially in the NYC area
  - Compliance with TSA regulations to carry and handle screened air cargo is mandatory
  - \* As in the AQAP printer cartridge bomb attack 10/29/2010



#### Best Practices to deter truck driver ID fraud

- 1. Be vigilant; maintain situational awareness, monitor cargo theft reports\*, communicate incidents with law enforcement and other air carriers, ground handlers, brokers / forwarders at JFK and elsewhere in the region
- 2. Collaborate with supply chain partners, establish and enforce security and communications protocols with motor freight carriers, thoroughly vet carriers and drivers
- 3. Enforce secure cargo acceptance and release protocols; check STA numbers, validate CDL's, *photograph and fingerprint drivers*, inspect AWB's and documentation carefully for errors

\* e.g., CargoNet, FreightWatch, SC-ISAC



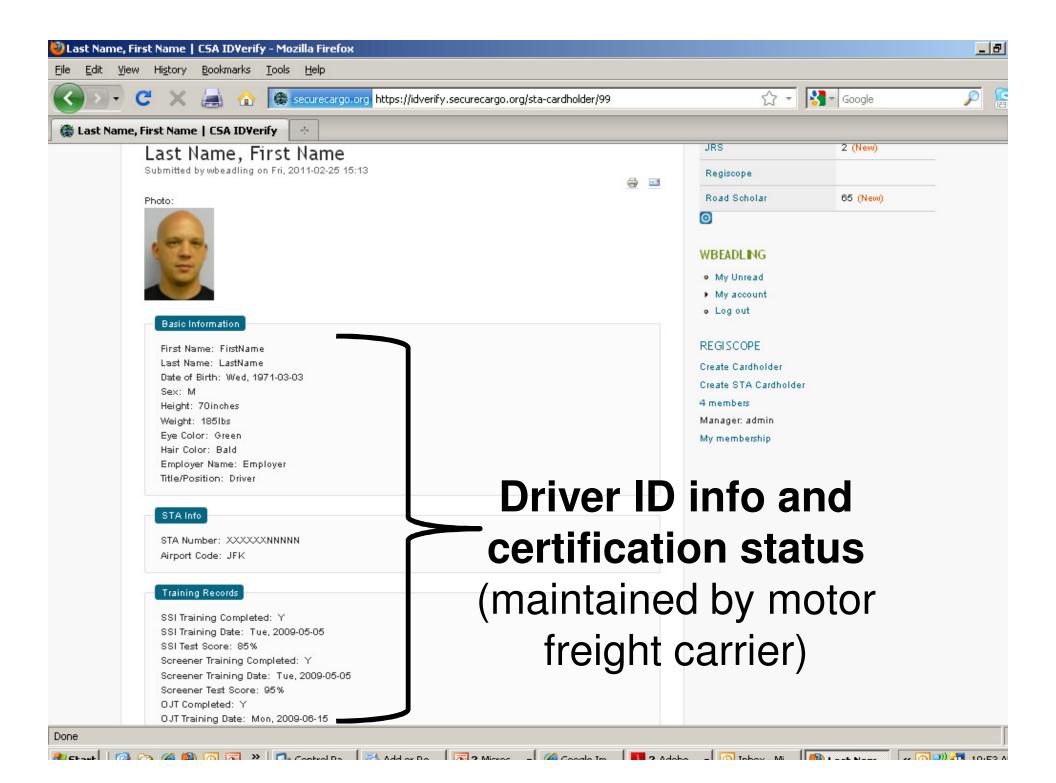
#### Tips and technology that can help

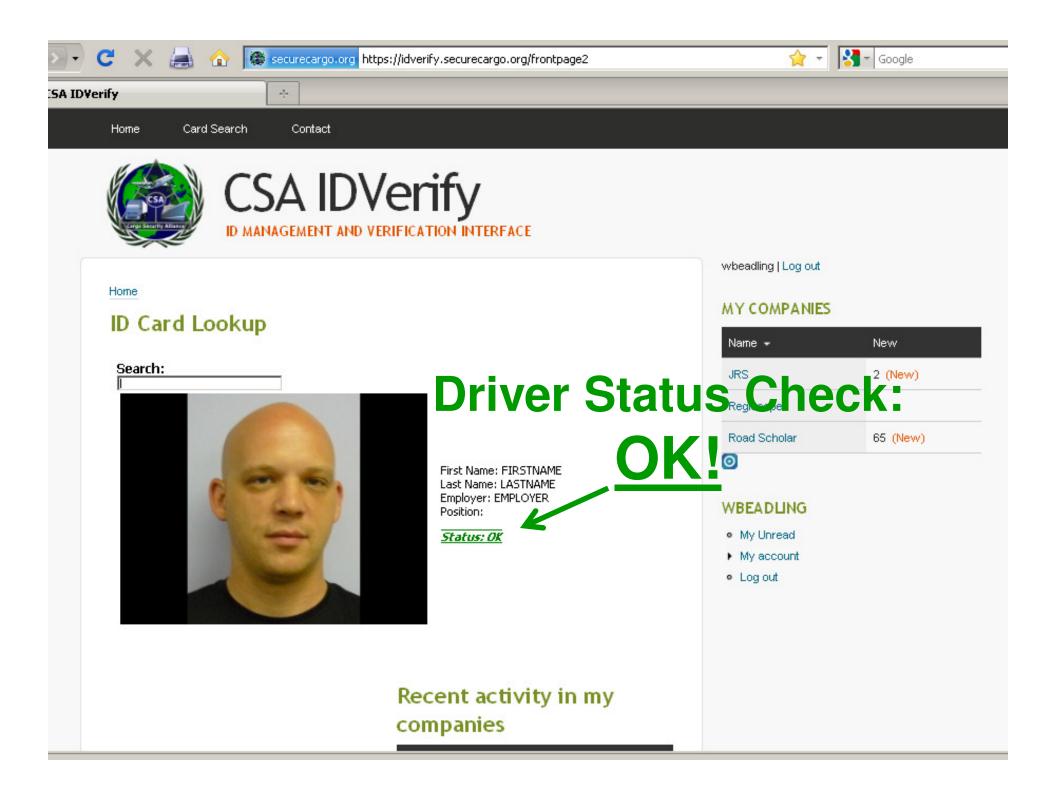
• Observe driver behavior. If suspicious

- Regiscope's Cargo Cam validates CDL, captures digital images of driver, fingerprint, ID and documentation, and generates management reports\*
- On-line authentication services can be used to verify driver identity in exceptional cases (<u>www.idology.com</u>)
- Motor freight carriers can use CSA "ID Verify" STA Cards to manage, maintain and ensure up-to-date driver identification and certification for their customers









## Questions? Comments? Suggestions?

# Thank you!

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